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Roku Policy

Adopted by the Plainedge Board of Trustees on May 18, 2022

In order to broaden our collection of movies and TV shows available to the community, the Plainedge Public Library offers Roku Streaming Sticks as part of its circulating collection. A Roku may be checked out by any Plainedge Public Library cardholder, whose card is in good standing, and is over the age of 18.

Each Roku circulates in a bag along with the Roku Streaming Stick, cable, wall plug, remote control, instructions, and this policy. The user is responsible for returning all of these materials in good condition. The user will be responsible for the cost of repair or replacement of the items if it is returned damaged.

Roku users are not to create additional named profiles on any of the streaming accounts on the Roku; they are to use the Plainedge profile if there is one to select on a particular streaming service. Users are also not authorized to add any channels or any personal information including payment information, as no additional purchases are to be made on the accounts. Users may not attempt to reset the device for any reason. If any technological issues occur, the user is to return the device to the library so our tech department can troubleshoot/fix the device. All Roku users are expected to comply with the rules set by this policy, or Roku borrowing privileges could be suspended for 1 month.

Eligibility: Person reserving a Roku must be a Plainedge resident, 18 years of age or older, with a valid Plainedge Public Library card in good standing.

Availability: Reservation for Rokus will be made on a first-come, first served basis. Reservations may be made either online, by phone, or in person at the library.

Loan Period: Rokus are checked out for a seven day period, with one renewal if no one is waiting. A maximum of 1 Roku per family may be borrowed at one time, and Rokus may be borrowed only once a month.

Returns: Rokus must be returned inside the Plainedge Public Library only. This is a fragile piece of equipment. If it is put in the book drop, it may become damaged as other items are returned. Returns via the book drop will result in a \$5.00 fee.

Cancellation: Reservations may be canceled or rescheduled online, by telephone, or in person. Please call the library if cancelling within 24 hours of reservation date.

Late Fines: There will be a \$2.00 per day charge if the Roku is returned late, up to a maximum of \$10.00. If after 2 weeks from the due date, the Roku is not returned, the borrower will be charged a \$40 replacement fee.

Lost or damaged Roku: The charge for a lost Roku is \$40. The cost for an unreturned remote is \$20. The cost for a damaged Roku will be determined by the Library Director, not to exceed the price of the full cost of a new item \$40.

Tech requirements for use:

- You will need a TV with an HDMI port.
- You will need to have Wi-Fi, and know the password for your network.